

Verasonics was founded with the mission to provide leading edge software and hardware technologies to scientists and engineers working in the fields of biomedical ultrasound and ultrasonics for materials science.

We are committed to providing superior product solutions along with comprehensive support services.



*Verasonics Vantage[™]
Research Ultrasound System*

Verasonics Warranty

Verasonics partners with our valued customers by offering a comprehensive protection and support plan, including a one-year product and service warranty with every system purchase. Extended Warranty agreements that provide the same protection and support are available for purchase after expiration.

Warranty Includes

- Hardware repair or replacement coverage*
- 8 hours of remote technical support
- Access to customer training resources and educational sessions

We are happy to provide basic troubleshooting if a hardware issue occurs in a system that is not covered by warranty. Additional advanced support outside of warranty or service agreement is billed at a hourly rate. Hardware repairs include Parts, Labor and Shipping & Handling, including shipment in both directions.

Verasonics Customer Support

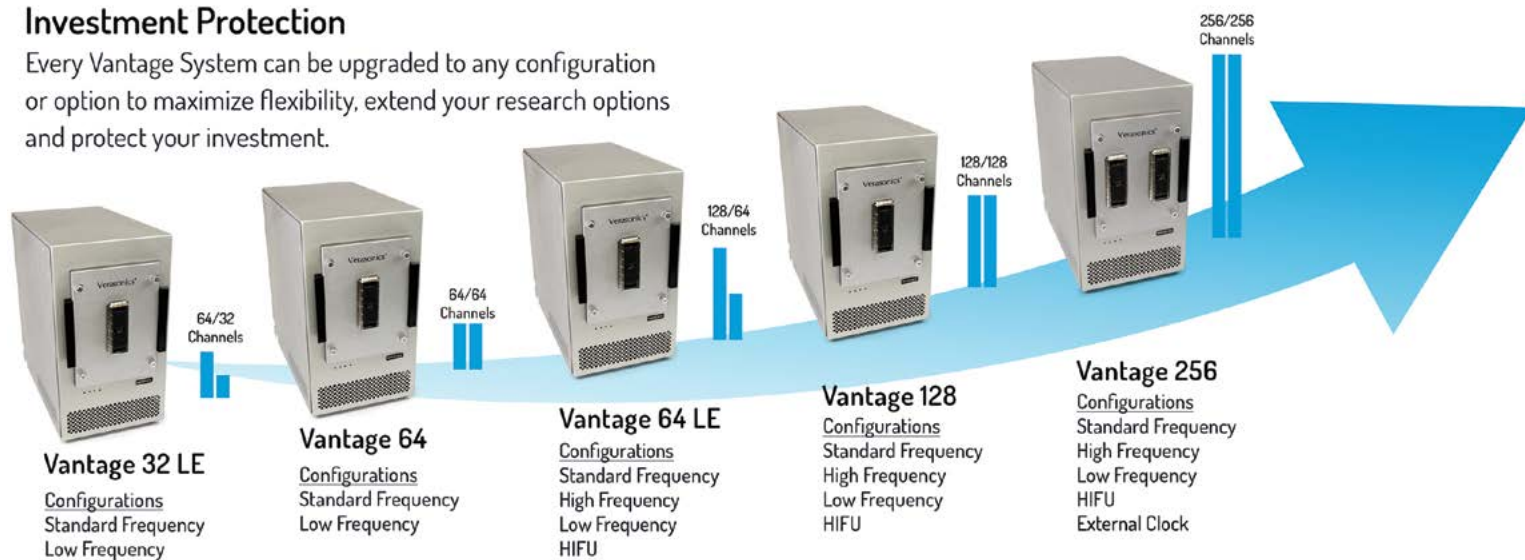
- Problem diagnosis and error identification
- Technical assistance with Verasonics software utilization
- Technical assistance with Verasonics hardware utilization
- Scripting support and trouble-shooting
- Coordination of product repair if needed
- Contact support@verasonics.com

Customer Training Courses

Verasonics offers both virtual and in-person classes to review basic concepts and offer more detail on scripting and debugging approaches. Several advanced topics are presented, and the latest developments and features of the Vantage software are discussed. Users are encouraged to ask questions about the material and how to best implement their own applications. The Registration Fee for these classes is waived for those customers with active Warranty or Extended Warranty coverage.

Investment Protection

Every Vantage System can be upgraded to any configuration or option to maximize flexibility, extend your research options and protect your investment.



The Vantage Platform: A Continuum of Upgradability

The Vantage platform has been enhanced and expanded many times, and we continue to invest in making it a better tool for researchers and developers. Every system is upgradeable and can be configured based on your unique research needs and budget realities.

Hardware upgrades that require or involve the addition or replacement of acquisition boards inside the Vantage system will result in a one-year warranty (or extended warranty) extension.

Verasonics Continues to Advance Technology

Researchers in over 35 countries across North and South America, Europe, Asia and Oceania routinely use Verasonics product solutions to advance the art and science of ultrasound through their own research efforts. With unparalleled flexibility, the Vantage system simplifies the acquisition and analysis of acoustic data to help you advance your research and development.

Advancements made with these systems have been referenced in scientific articles over 2500 times.

Access our Scientific Database at <https://verasonics.com/scientific-references-database/> for more information.

Verasonics Community Portal

Verasonics also offers all Vantage customers access to the Verasonics Community, a portal designed to provide quick and easy access to helpful tools for training and product information, along with a programming script repository.

Customers may contact CommunityAdmin@verasonics.com to request access to the portal.

Vantage Training Videos

Vantage product training videos developed by Verasonics' scientists include:

- Setting up the Vantage system
- Overview of the Vantage platform architecture
- Programming the Vantage system
- Common issues and troubleshooting
- Software tools
- Much more...including recorded training webinars

Vantage Resource Documents

Application Notes

- Vantage product documentation
- User instruction for Vantage tools, accessories and software features
- General topics on Vantage capabilities & functionality

Vantage Script Repository

Verasonics' customers collaborate & highlight innovative techniques that may be of benefit to the ultrasound research community worldwide.

